30 Minutes of Version 17 Features
Today’s Goals:
Staff Features

30 days from version upgrade:
Jan 16, 2017
New Interface Features

- Simplified user interface
- Modern flat look and feel
- Hamburger menu option for left navigation (New “Menu”)
- Improved map features including responsive design and radius search
- Job search at the top of every page
- Responsive design
- Register Button, Not Register Link
Responsive Left Navigation Menu

Touch the *hamburger* icon to hide the left navigation menu and to open it.

**Advantages:** A larger work screen if you minimize the left navigation menu.

Quick Search also on the right side of the screen.
Two Quick Search Locations

Welcome to My Staff Workspace Suzanne Sosa. This page allows you to customize the content you are interested in. Complete a work item, or select another function from the menu on the left hand side.
Welcome to My Staff Workspace State Admin. This page allows you to customize the content you are interested in. Click on a button in the grid to access the details of a work item, or select another function from the menu on the left hand side of the screen.
New Dashboard Look and Feel (Lower Half)

DEMONSTRATION
Case Management Changes

Check out Case Management Version 17 changes in more detail:

December 28

January 13
• Registration no longer completes Wagner-Peyser application. Self-Service not counted.

• Self-Service Individuals can complete a shorter registration form “Progressive Informed Registration, if they enter the system as a job-seeking guest.”

• New application screens require completion.

• Additional data elements must be completed. New data collected and some data elements removed.
Wagner-Peyser: The Application Details

• Veteran Tab: Yes to Spouse Question 3
• Education Tab: Elements moved to the PIRL tab, elements added.
• Farmworker Tab: New PIRL data elements added
• Employment tab: Elements moved to the PIRL tab, elements added.
• Public Assistance Tab: New
• Barriers Tab: New
• Miscellaneous Tab: Placeholder for State Use Elements
• Eligibility Tab: New with elements determined for veteran and migrants
WIOA Application

- ABC Eligibility goes off-line
- Adding Incumbent Worker Training (IWT)
- Demographic Tab: Gender change, which affects SS business rules, and new disability category
- Veteran Tab: Questions shift around between here and PIRL tab
- Employment Tab: UI Status Changes, New Dislocated Worker category
- Education Tab: Major changes for youth eligibility
- Public Assistance Tab: Questions move, questions added, Ticket to Work
- Barriers Tab: compulsory age, new disability questions
• Federal Initiative Tab: Business rule change for Ticket to Work Program
• Eligibility Tab: ABC Display, Youth 5% selection box
• Grant eligibility: Incumbent Worker, NDWG changes
• Participation Form reduced to a date
• Enrollments include business rule changes for Youth 5%, Incumbent Worker categories, customer groups include grant record
• New Grant Outcome screen
• Case Closure Form removes credential and diploma data elements
• Follow Up screen removes credential and diploma data elements
• Application TAPR elements remain
• Partner Program data elements will be placed on appropriate screens
• Demographic Tab has new gender changes, new disability category
• Education Tab elements migrate from PIRL or to PIRL, and new question on HS equivalency
• Employment Tab UI status changes
• Public Assistance will include some auto-set functions
• Barriers Tab Limited English new changes
• Add Pay for Performance Contract: Response values are Yes/No/Unknown

• Add Program of study leads to: Response values are the following.
  • 1 = A program of study leading to an industry-recognized certificate or certification
  • 2 = A program of study leading to a certificate of completion of an apprenticeship
  • 3 = A program of study leading to a license recognized by the State involved or the Federal Government,
  • 4 = A program of study leading to an associate degree
  • 5 = A program of study leading to a baccalaureate degree
  • 6 = A program of study leading to a community college certificate of completion
  • 7 = A program of study leading to a secondary school diploma or its equivalent
  • 8 = A program of study leading to employment
  • 9 = A program of study leading to a measurable skills gain leading to a credential or employment.
Common Intake Wizard

Collecting Data for the Following (click to Add/Remove):
- WIOA
- WP
- TAA
- AED
- NFJP
- VR

Delayed past Jan 2017
Common Intake Wizard

Wagner Peyser (WP)
Enter the information below to apply for WP eligibility.

Application Date: [Today]

Trade Adjustment Assistance (TAA)
Enter the information below to apply for TAA eligibility.

Application Date: [Today]
Eligibility Date: [Today]

Staff Information

Local Workforce Investment Act (LWIA): [None Selected]
Office/Onestop: [None Selected]
Progressive and Informed Registration Form
The new PIR will only occur when an individual is in Guest status looking for a job.

Once an individual finds a job, reviews the information, and attempts to apply for the job......

Progressive Informed Registration takes over......
Individuals will get a pop-up to register. They will be taken to the Progressive Informed (Short) Registration.
Progressive Informed Registration (PIR)

Phone Number

Email Address

Primary Location Information

Residential Address

Demographic Information

Military Service

You have completed the mandatory sections to register on our system. By providing some additional demographic information, you may qualify for additional assistance from our staff. Please click the “Show Optional Prompts” link to enter this additional information. If you do not wish to provide this information at this time, click the Save button below to continue.
When registration is successfully completed, a new What’s Next? screen appears.

- **Apply for this job now**: We currently have enough information to apply for this job right now, but you may want to provide some employment and education information. Some jobs require this information in the application process. Employers also compare applicants based on this information and you may not compare favorably against others if this information is missing.

- **Add information to better match job requirements**: Employment and education history are sometimes required in the application process and are used as indicators when comparing jobs with applicants. By completing a few more prompts, you can see how well you qualify for the jobs you have found and employers will compare you favorably against other applicants.

- **Create a resume**: Some jobs in our system require the applicant to apply with a resume. This option will help you create that resume and add the employment history and education. Employers can also search for resumes on our system, so completing a resume will help employers find you.

- **Apply for Career Services and Training**: Federal and state grants are available for qualified applicants to obtain career services and training or get priority assistance. Completing the full registration will help staff identify if you qualify for any of these grants.

- **Additional Veteran Services**: Additional services may be available to you if you are a qualified veteran. We will require you to answer a few more detailed veteran questions.
Please review the options available to you below to continue.

Staff Options

- **Individual Portfolio**
  Select this option to view detailed information on this individual.

- **Background Wizard**
  Select this option to enter background information for this individual.

What would you like to do next?

- **Job Search**
  This option will view current job listings in your area that match your interests and experience.

- **Résumé Builder**
  This option will take you through the steps of creating a professional résumé or job application. Résumés can be placed online making them available to the top employers in your area.
Staff may need to provide additional Wagner-Peyser information through the application form once an individual visits a workforce office.
Staff Assisted Summary

Used to track staff time automatically, as well as the ability to add staff time manually.

Tip: When assisting an individual, RELEASE the individual when you are done assisting them instead of directly going to another one.
Programs Tab Assisting Individuals

Wagner-Peyser (WP) Program

Create Wagner Peyser (WP) Application

Tap Anywhere in the Grey Box and this section expands....

WP #160724404 - Complete

LWIA: 14
OneStop: 90
Total Activities: 1

Application Date: 10/3/2016
Participation Date: 10/3/2016
Closure Date: N/A
Exit Date: N/A

Workforce Innovation and Opportunity Act (WIOA) Program

Create Workforce Innovation and Opportunity Act (WIOA) Application

Convert WIOA Pre-Application
Programs Tab Assisting Individuals

Case Information

Eligibility Date: 12/12/2016
Entry Type: Self Service
Eligible: Yes

Location and Staff

LWIA: 14 - CareerSource Pinellas
Create Staff Username: SYSTEM
Case Manager: N/A

Onestop: 90 - CareerSource Pinellas - 4444
Edit Staff Username: SYSTEM
Temporary Case Manager: N/A

<table>
<thead>
<tr>
<th>Participation</th>
<th>12/12/2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activities / Enrollments / Services</td>
<td>1</td>
</tr>
<tr>
<td>Measurable Skills Gain</td>
<td>0</td>
</tr>
<tr>
<td>Credentials</td>
<td>0</td>
</tr>
<tr>
<td>Closure</td>
<td>N/A</td>
</tr>
</tbody>
</table>
# Programs Tab Assisting Individuals

## Activities / Enrollments / Services

**Create Activity / Service / Enrollment**

**Create Follow-up Services**

**Create Multiple Services**

---

<table>
<thead>
<tr>
<th>Status</th>
<th>Activity</th>
<th>JO#</th>
<th>Schedule Date/Time</th>
<th>Actual End Date</th>
<th>Office/Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>002 - Self Service Registration</td>
<td>N/A</td>
<td>N/A</td>
<td>12/12/2016 3:52 PM</td>
<td>CareerSource Pinellas - 4444</td>
</tr>
</tbody>
</table>

Tap Anywhere in the Grey Box and this section minimizes......

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For those actively using Signature Pad, a new Signature Pad location is at the bottom of the IEP.
Mass Job or Mass Candidate Referrals: Green Checks will identify specific referrals that will go through without issues.
New Virtual OneStop Modules

• Vocational Rehabilitation
• Adult Education (Tennessee)
• UI Benefits and Appeals
• UI Tax
• National Farmworker (Florida)
• Work Opportunity Tax Credit (WOTC)
• Alien Labor Temporary Assistance for Needy Families (TANF) E&T
• Supplemental Nutrition Assistance Program (SNAP)
• Reemployment Services and Eligibility Assessment (RESEA) (Indiana)
New Virtual OneStop Modules

- Adult Education Module (Tennessee)
Responsive Design Based on Screen Formats
Responsive Web Design

Desktop Workstation

Tablet (e.g. iPad)

Phone (e.g. iPhone, Android)

Multiple Columns

Two Columns

Single Column

Try it out at: www.NMCareerSolutions.com
Employer Features
New Employer Functionality

- Ability for employers to display jobs on their own website (RESTful Web Service)
- Ability of employers to share jobs on Twitter and Facebook
- Set the default for required fields on job orders
- The implementation of résumé aggregation
- Job Order Mass Case Notes
Multiple Employer Registration Types

- Marketing Lead/ Employer (CRM)
- Recruiting Employer (Standard)
- UI Benefits Employer
- UI Tax Employer
- Incumbent Worker Training Employer (ETP)
- Third Party Administrator (TPA)
- Unemployment, Recruiting, Work Opportunity Tax Credit (WOTC)
- Professional Employer Organization (PEO)
Third Party Administrators (TPAs) and Professional Employer Organizations (PEOs)

- TPAs can self register or be staff registered
- TPAs can select the employers they wish to represent
- TPAs must attach a letter/power of attorney from the employer authorizing them to be a representative of the employer
- Staff must approve the TPA for each employer (they receive an alert)
- TPAs can perform functionality for which they are approved (recruiting, posting jobs, UI functionality) on behalf of each employer
Job Seeker Choices
New LMI Sessions Within the Profiles

- Area
- Occupation
- Industry
- Education
- Employer

All profiles are available via direct links (URL)
### Employment Wage Statistics

The table below shows the estimated Employment Wage Statistics for individuals in Florida employed as Computer Programmers in 2015.

<table>
<thead>
<tr>
<th>Rate Type / Statistical Type</th>
<th>Entry Level</th>
<th>Median</th>
<th>Experienced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual wage or salary</td>
<td>$47,082</td>
<td>$74,277</td>
<td>$93,361</td>
</tr>
<tr>
<td>Hourly wage</td>
<td>$22.63</td>
<td>$35.71</td>
<td>$44.88</td>
</tr>
</tbody>
</table>

The median wage is the estimated 50th percentile: 50 percent of workers in an occupation earn less than the median wage, and 50 percent earn more than the median wage. Entry level and Experienced wage rates represent the means of the lower 1/3 and upper 2/3 of the wage distribution, respectively. Data is from an annual survey.

[View historic wage data on Computer Programmers in Florida](#)
New Links Pages

- Internship
- Apprenticeship
- On-the-Job Training

Quick Internship Search

Find an Internship in your area. Enter a zip and select a radius to do a search. For a statewide search, leave zip blank or select statewide as the Radius and click Search.

Zip: 34743
Radius: 25 miles
Type:
- Paid and Unpaid
- Only Paid
- Only Unpaid

Search for Internships

Intern Services

This page contains links to information that is of interest to job seekers looking for entry-level positions into an occupation. Internships provide a way to get experience in a job so that full-time employment is more attainable.

I need information about...
- What is an internship?
- What is the difference between an internship and an apprenticeship?
- What qualifications do I need for an internship?
- How do I find an internship?

What is an internship?

For those looking to gain the relevant skills required to enter a career field, internships provide real-world experience and on-the-job training. The links in this section are a useful starting point for anyone wanting to begin an internship search, or to prepare for one.

Internships.com

Internships.com brings together students, employers and higher education institutions together in one online marketplace. In addition to searching for an internship, the site provides general information about internships on its Internships Basics page.

What is an Internship?

From About Careers on about.com, this overview provides the basic information that anyone considering an internship should review. Covered topics on internships include: what an internship is; why students should consider an internship; internship expectations; FAQ's and myths; and information on how to choose an internship. The site also has an online guide on internships.

How Do I Get an Internship?

Looktip.com offers seven steps that anyone looking for an internship should consider. This informative article offers suggestions on preparation, making contact, and what to bring.

Internship Resources

The Career Center at Swarthmore has an extensive list of online internship resources that includes links to both general resources, and resources grouped by field.
Technology to Bridge Skill Gaps
On a **statewide** level, ability to identify top skills, tools, technologies, education requirements, and other information.

### Top 10 Required Skills in Florida

The table below shows the top 10 advertised detailed job skills found in job openings advertised online in Florida in January, 2016 (Jobs De-duplication Level 1).

**Click a column title to sort.**

<table>
<thead>
<tr>
<th>Rank</th>
<th>Advertised Detailed Job Skill</th>
<th>Advertised Skill Group</th>
<th>Job Opening Match Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Customer service</td>
<td>Customer Service Skills</td>
<td>97,354</td>
</tr>
<tr>
<td>2</td>
<td>Problem solving</td>
<td>Basic Skills</td>
<td>22,172</td>
</tr>
<tr>
<td>3</td>
<td>Interpersonal skills</td>
<td>Interpersonal skills</td>
<td>20,714</td>
</tr>
<tr>
<td>4</td>
<td>Flexibility</td>
<td>Interpersonal skills</td>
<td>14,673</td>
</tr>
<tr>
<td>5</td>
<td>Decision making</td>
<td>Basic Skills</td>
<td>12,749</td>
</tr>
<tr>
<td>6</td>
<td>Time management</td>
<td>Basic Skills</td>
<td>13,030</td>
</tr>
<tr>
<td>7</td>
<td>Critical thinking</td>
<td>Basic Skills</td>
<td>11,229</td>
</tr>
<tr>
<td>8</td>
<td>Positive attitude</td>
<td>Interpersonal skills</td>
<td>10,760</td>
</tr>
<tr>
<td>9</td>
<td>Mentoring</td>
<td>Interpersonal skills</td>
<td>8,407</td>
</tr>
<tr>
<td>10</td>
<td>Cash handling</td>
<td>Cashier skills</td>
<td>6,311</td>
</tr>
</tbody>
</table>
# Top 10 Required Tools and Technology in Florida

The table below shows the top 10 advertised detailed tools and technologies found in job openings advertised online in Florida in January, 2016 (Jobs De-duplication Level 1).

Click a column title to sort.

<table>
<thead>
<tr>
<th>Rank</th>
<th>Advertised Detailed Tools and Technology</th>
<th>Advertised Tools and Technology Group</th>
<th>Job Opening Match Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Monitors</td>
<td>Transport/Mobile Multiparameter Vital Sign Units or Accessories</td>
<td>15,980</td>
</tr>
<tr>
<td>2</td>
<td>PowerPoint</td>
<td>Presentation Software</td>
<td>8,664</td>
</tr>
<tr>
<td>3</td>
<td>Cash Register</td>
<td>Cash Registers</td>
<td>7,771</td>
</tr>
<tr>
<td>4</td>
<td>Microsoft Word</td>
<td>Word Processing Software</td>
<td>7,590</td>
</tr>
<tr>
<td>5</td>
<td>Platforms</td>
<td>Platform Lift</td>
<td>4,867</td>
</tr>
<tr>
<td>6</td>
<td>Microsoft Excel</td>
<td>Spreadsheet Software</td>
<td>4,778</td>
</tr>
<tr>
<td>7</td>
<td>JavaScript</td>
<td>Web Platform Development Software</td>
<td>4,266</td>
</tr>
<tr>
<td>8</td>
<td>Ladders</td>
<td>Ladders</td>
<td>4,184</td>
</tr>
<tr>
<td>9</td>
<td>Forklift</td>
<td>Forklifts</td>
<td>3,877</td>
</tr>
<tr>
<td>10</td>
<td>Personal Protective Equipment</td>
<td>Hazardous Material Protective Apparel</td>
<td>3,525</td>
</tr>
</tbody>
</table>

Job Source: Online advertised jobs data
# Top 10 Required Job Certifications in Florida

The table below shows the top 10 advertised job certifications found in job openings advertised online in Florida in January, 2016 (Jobs De-duplication Level 1).

*Click a column title to sort*

<table>
<thead>
<tr>
<th>Rank</th>
<th>Advertised Certification Group</th>
<th>Job Opening Match Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Basic Life Support (BLS) Certification</td>
<td>32,387</td>
</tr>
<tr>
<td>2</td>
<td>Advanced Cardiac Life Support Certification (ACLS)</td>
<td>21,322</td>
</tr>
<tr>
<td>3</td>
<td>Certification in Cardiopulmonary Resuscitation (CPR)</td>
<td>18,974</td>
</tr>
<tr>
<td>4</td>
<td>Commercial Drivers License (CDL)</td>
<td>9,644</td>
</tr>
<tr>
<td>5</td>
<td>Certified Nursing Assistant (CNA)</td>
<td>8,059</td>
</tr>
<tr>
<td>6</td>
<td>Pediatric Advanced Life Support (PALS)</td>
<td>6,008</td>
</tr>
<tr>
<td>7</td>
<td>Certified Public Accountant (CPA)</td>
<td>3,096</td>
</tr>
<tr>
<td>8</td>
<td>Basic Cardiac Life Support (BCLS) Certification</td>
<td>2,303</td>
</tr>
<tr>
<td>9</td>
<td>Emergency Medical Technician (EMT)</td>
<td>1,176</td>
</tr>
<tr>
<td>10</td>
<td>Medication Assistant-Certified (MA-C)</td>
<td>1,077</td>
</tr>
</tbody>
</table>

Job Source: Online advertised jobs data
Provide More Job Postings and Better Quality Data
Over 20,000 websites – We aggregate jobs from the primary source including:

- Employer corporate websites
- Private job boards
- Government job boards
- Hospitals
- Military branch sites
- Recruiter sites
- Non-profits
- Newspapers
- Social media
- Volunteer sites
- Chambers of commerce and others
Use Our Technology to Help Better Match Employers with Job Seekers
• **Job Applicants** – Displays the General and Specialized requirements and Job Skills percent match

• **Candidate/Résumé Search** – Displays the General and Specialized requirements and Job Skills percent match

• **How They Match Up** – Displays details of the General and Specialized requirements match, the Job Skills Match and the Interest and Values Match
Reduce Paper and Mail in the Workforce and Unemployment Systems
• **Option 1** – Geographic Solutions integrated imaging functionality with ‘In-Context’ imaging and document management. Can be desktop based or centralized.

• **Option 2** – Interface to client provided document imaging and document management systems, such as FileNet (Louisiana and Nebraska).
Imaging and Document Management Functionality

- Simple click to scan or click to upload of documents and images
- One integrated, centrally-located place to view all documents associated with an individual or employer
- Documents can be automatically routed via barcode
• Barcode is scanned or individual is selected directly from the page

• All scanning and metadata assignment can be conducted from this one page
• **Edit**—Add Annotation tools later, or edit any details.

• **Delete**—delete a document

• **Meta Data**— Opens a screen with only the Document Association and Meta Data fields showing.
• Enhanced VOSGreeter Office Traffic Management
  • Option to require more demographic data upfront
  • Real time ability to manage clients meeting with other staff members
  • New VOSGreeter reports
  • Pop-Up and Email sent when a specific staff member is selected

• Service Tracking via Mobile Application Using QR Codes
  • QR Code is assigned by the mobile app on sign-in
  • Reader app is loaded on a mobile device e.g. iPad
  • Works for VOScan
  • Includes interface for the Apple Watch
Improve Case Management Efficiency
Staff Efficiency: My Staff Account

- Smart Assist option: Remembers your navigational path in Staff’s Profiles when assisting a new user

- Employer User Account: allows you to default the employer search setting in Assist an Employer
Option for Assist an Individual to Return to the Current page

Quick Assist Functionality

New more efficient Interface on the Programs tab

New Duration Staff Assisted Summary panel in the Case Summary tab
Staff Efficiency – Events Calendar

- **Print Rosters**
- **Print Sign-In Roster**
- **Send Notice to Registrants**
Updated Workflow Module: Work Items

- Guides the user through each step of the process
- Provides an integrated workflow management assignment system
- Ability to automatically assign work items and documents
- Includes workflow load balancing and monitoring: looks at current workloads of potential staff.
Emphasis on Mobile Technology

Try it out by searching for AVOS in the store
Continued Claim/Weekly Certifications can now be done from the claimant’s mobile device.

- Logging of Job contacts
- Forgot password button
- Individual Registration
- Redesigned splash page.
Version 4.0 of Our Mobile Applications

• Redesigned splash page: Looks like Version 17
• Indicates Jobs the User has Already Applied For.
• Embedded Twitter feed, which replaces the old “News” feature.
• VOScan Supported through QR Codes (coming Version 18)
OneStop Contact Card: A slide menu now displays a “contact card” showing the closest office to the user’s location. Card has links for phone, email, and address. Address link pulls up a map. There is also a link to all Workforce Centers organized by distance from the user.
Version 4.0 of Our Mobile Applications

• Touch ID and Remember Me: Provides the option to remember your Username and Password on the device.

• Improved List and Map Integration. Couples job mapping results and list results.

• Updated User Guide on the App.
Version 4.0 of Our Mobile Applications

- Swipe Left: Removes an interest in a job
- Swipe Right: Marks a job as having an interest.
- Synced Favorites, Recently Viewed, Previous Searches: A signed in user does a Job Search on an iPhone, then switches to an Android tablet; searches still saved and displayed.
Version 4.0 of Our Mobile Applications

- Quick Job Search/Advanced Job Search combination.
Version 4.5 of Our Mobile Applications

- Resume Builder
- Employer Details (provides users with employer information after they review a VOS employer job.
- Alerts and reminders
- Post Monitoring—if an individual applies for a job, they’ll receive an alert if the job order has been modified.
Version 4.5 of Our Mobile Applications

- Integration with Apple Watch and Android devices.
- Ability to search for jobs nationwide
More Integration With Social Media
Integration of Social Media

- Sharing jobs through social media sites
- Aggregating jobs from social media sites
- Career Network: Internal social media
- Considering registration using social media (OAuth single sign-on)
- Considering registration using individuals résumé
Emphasis on Local Specialty Portals
New Specialty Portals

- Career Portal for Students – New Mexico
- Internship Portal – Florida
- Education Portal – Florida
- Construction Portal – District of Columbia
- Job Search Portal – Florida
- Employ Miami-Dade – Florida
More Reporting Options
New Reports

- New Performance Gauges
- New Live Statistics Report Category
- New Unemployment Insurance Category
- New Mobile App Executive Reports
- New WIOA Services and Programs Summary Reports
- Attendance (VOSGreeter) Reports
- New Case Management Predictive Reports
- New Case Management Case Load Reports
- New Assessment Reports
Live Data Reports—Provides Up-To-The Minute and Recent Statistical Totals of significant system events, such as UI Certifications, UI Claims, Individual and Employer Registrations, Job Orders, and Resumes. Any of these components will refresh every 60 seconds. This can also assist with overall office staffing needs.
New Reports

Live Data Reports – Unique filters:

- **Graph Type:**
  - Area
  - Column
  - Pie
  - Spline
  - Bar
  - Areaspline
  - Scatter

- **Data Period:**
  - Midnight till 10 AM
  - Midnight till 10 AM
  - Last Hour
  - Last 3 Weeks
  - Today 20 Minutes Intervals
  - Today 1 Hour Intervals
  - Weekly Totals
  - Today Accumulating 1 Hour Interval

- **Refresh Data:**
  - None Selected
  - Every 1 Minute
  - Every 5 Minutes
  - Every 10 Minutes

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New Reports

Live Data Reports—New graphing capabilities:

[Graphs showing various data visualizations]
Case Load – Measurable Skill Gains Report

The **Measurable Skill Gains** report provides a list of program participants that have received measurable skill gains. Staff user is able to see data in two formats:

- **Summary** – with the total numbers of unique participants and the total number of skill gains by Skill Type
- **Individual details** (when click on the Total Skill Gains count)

**Four new reports were added to the Case Management - Case Load – Trade section:**

- TAA List
- by TAA Petition Number
- by TAA Decision Date, and
- by TAA Employer

Staff can search reports data by Decision Date, individual Eligibility Date or Participation date.
New Reports

• TAA List:

  By TAA Petition Number:

  Staff can click on the TAA Participants count to see a list of individuals for each petition number.

  By TAA Decision Date:

  From this summary report staff can get to the list of TAA Petitions by clicking on the Number of Petitions count, or to the list of TAA participants by clicking on the Number of Participants count.

  By TAA Employer:

  Again, staff can view the list of TAA Petitions by clicking on the Number of Petitions count, or the list of TAA participants by clicking on the Number of Participants count.
Fund Management – Payment Details report (for Clients that use IFT/AIFT module): This report displays all the payments or refunds that were made against each voucher. All records are grouped by the Fund stream, displaying the total obligations, paid and balance for each fund stream/time period.

Mobile Application Reports

- By Device Type
- Mobile App Sessions
- By Sessions Duration
- App First Time Users
- User Demographics Compare
- Mobile App Users by City
Emphasis on Improved Reporting Using Third Party Tools

- Ad Hoc Reports and Dashboards Using Microsoft Power BI
- Performance Reporting Using FutureWork Systems