

Q&A from Version 17 Webinar, Dec 28, 2016

Will a WIOA applicant be required to register in Wagner-Peyser? *Similar question—do specific programs such as WIOA and Trade presuppose Wagner-Peyser full enrollment?*

A: At least in theory, the system will potentially allow registration in WIOA and Trade without Wagner-Peyser to happen, although there are questions still outstanding with how Wagner-Peyser will appear, based on TEGL 10-16. It will be interesting to see if local policy will allow this to happen as well. Things have occurred a certain way for years....the presumption is still there that Wagner-Peyser full enrollment will occur prior to Trade or WIOA.

I'm a Vet Rep. WIOA clients are referred to us. Do we make our own IEP separate from WIOA?

A: There are two schools of thought. By checking a box associated with the IEP already created by your WIOA team, you can associate it with Wagner-Peyser as well. This might be the better alternative. Or, you can create a separate one. Check with your team and formulate a plan.

Is there any way to connect ALISON with EFM as far as showing completion and credentials into their profiles?

A: This idea has been discussed off and on for several years. Currently, no. The only true access point to show course completion is through the individual profiles, and especially the tab for Online Training.

Did you show self-registrations with a pseudo SSN?

A: Yes. In demonstrating the Progressive Informed Registration, which is where the SSN is optional. Currently, the system automatically creates a system-generated SSN with the same sequence of numbers. This is one method to look up a number of people that entered the system through the PIR.

What does PIRL stand for again?

A: Participant Individual Record Layout.

Will the FERN document be emailed to attendees?

A: Yes

Will the VOS system have updated Admin privileges to reflect changes per TEGL 10-16?

A: Yes.

Are there plans to make credentials documented in the credentials tab available as a search element in the Virtual Recruiter/ Resume module? *Similar question was also asked: As skills are acquired through WIOA, is the credential automatically transferred to Wagner-Peyser to assist with employment searches?*

A: While our system allows for keyword searches and educational program searches, specific credentials are not included in the search criteria. I'm not aware of this as an upcoming feature. This would make a great enhancement request.

The sample service codes displayed for IWT (Incumbent Worker Training)—are those standard service codes, or pulled from a state's set of codes?

A: Those service codes displayed will be standard service codes as that module is developed.

Will the OJT training search on the Links pages allow employers to identify job orders as OJT, or will staff intercede?

A: Staff will intercede with identifying this field.

Will we be able to shut off the pseudo SSNs for Self Service Individual Registration?

A: Most states require the SSN as part of standard registration. That will not change. If someone goes through registration as we know it today, which is available in virtually all scenarios except Guest access when trying to apply for a job, the real SSN that clients enter will be the SSN that appears when determining eligibility for any federal program. The pseudo SSN is a placeholder for those scant few individuals who encounter the PIR registration.

For Trade: Under the employment tab in the application form, will the waiving of the work search question be on it?

A: No, it is not on that page.

For Trade: Will completion codes for services also be expanded as shown with WIOA?

A: Yes, and Change in Curriculum was one of the new completion code options.

The system is designed to tell staff which programs the customer is eligible for after staff assisted customer data entry? The system makes this automatic determination?

A: Yes, that is exactly correct.

We understand the Literacy/Numeracy table will remain in place. Since it is not a stand-alone performance measure, is this for measuring skill gains?

A: Yes, it is primarily a tool for measuring skill gains.

Do you have plans to expand the "Gender" options to include something to the effect—"Prefers to not identify"?

A: This is how I presume it will work as a drop-down. I have not seen this specific development yet. I hope to see it by the Jan 13 webinar on case management.

Why do you use WIOA and not Workforce Development Activities (WDA)? WIOA is the act that covers all titles.

A: There were changes that impacted all of the titles, although it might have been good to identify changes, especially in the latest TEGL, that impacted various aspects of the titles, like Title II is affected here, and Title I is affected by this change. Good question, legacy and tradition from previous webinars affected the verbiage for this one as well.

When you get to the eligibility page, can you unmark inactive after you have marked it and saved it?

A: If you have the privileges to do this.

Who creates the Username and Password for participants? Can they create it during basic Wagner-Peyser registration?

A: Yes! Absolutely.

Is there a way for a UI claimant to indicate on their application that they are on a layoff but still currently working?

A: Yes. There are two questions related to employment that will allow an individual to indicate they are laid off, or in a potential layoff situation in the near future, or employed at another job at the moment even though they have been laid off as well.

Will REA inform us if a customer is exempted from work search?

A: Yes. Email me at dfitzgerald@geosolinc.com for additional guidance/information on this.

The new Wagner-Peyser application requires staff completion now. I thought this requirement would not take place until Jan 16, 2017?

A: Everything right now should be status quo with what you are used to. There will even be a delay beyond Jan 16 with regard to Wagner-Peyser staff assisted registration, so you have a little more time beyond the Version 17 release date.

What is meant by ABC Customer Group? *Similar question*--- What do you mean ABC disappears?

A: An additional customer group was developed and offered for basic core services only in WIOA when the transition from WIA to WIOA occurred in July 2015. It was identified as ABC Services, which stands for Adult Basic Core. In reality, this has not been used globally as it was originally intended, and is in the process of being phased out and no longer offered as a customer group option on the Start Page of the WIOA application.

Is there any word on how WP will be pulling the Soon to Be Exiting List?

A: Our reports team is still working on configuring this and other Wagner-Peyser related reports as we interpret the changes that TEGL 10-16 will impact Wagner-Peyser. I will see if there is additional reports information by the Jan 13 webinar on Case Management.

Will the PIRL be blended to come up automatically? Will mandatory items have a red asterisk?

A: For WIOA, the PIRL tab will appear as you saw it in the webinar. It does sound like additional review of questions are necessary to identify required items. We will review those to make sure the required questions are appropriately documented.

Will anything in Wagner-Peyser require verification?

A: Great question. Wagner-Peyser is still being developed, but unofficially no verification required.

